Singpass Registration for Students

A guide to registering and using your Singpass account
What is Singpass?

Singpass is Singapore residents’ **trusted digital identity** for convenient and secure access to thousands of **government and private sector services**, online and in person.
Why do I need a Singpass account?

- **Log in** to Singapore Examinations Assessment Board (SEAB) portal and application portals for Joint Admissions Exercise (JAE), Joint Intake Exercise (JIE) and Polytechnic Foundation Programme (PFP)

- Use your **Digital IC** at Government counters to verify your identity

- Automatically **fill forms using Myinfo** for participating services (e.g. debit card application)

... and more!
Can I have a Singpass account?

Please check that you fulfill these eligibility requirements:

1. I am at least 15 years old; and

2. I am a Singapore Citizen, Permanent Resident or Foreign Identification Number (FIN) holder

Ensure that the address on your NRIC or FIN card is correct. If you need to update your address with the relevant authorities, please click here.
Register for Singpass


Not on a mobile device? You can register for Singpass on a desktop browser too!
Register for Singpass

2. Enter the **required details** and check the boxes ‘I’m not a robot’ and ‘I have read and agree to the Terms of Use’. Tap on ‘Submit’.
Register for Singpass

3 Read the instructions on the page and tap on ‘Continue’ to proceed with Face Verification.
Register for Singpass

4 Read the guidelines. To allow the use of your device’s camera for Face Verification, select ‘Allow’ when prompted, and tap on ‘Begin Scan’.
Register for Singpass

5. Check that your details are correct. **Set your new password** by filling in the ‘New Password’ and ‘Confirm new password’ fields. Tap on ‘Next’.
Register for Singpass

6 Tap on ‘**Proceed to set up account**’ to update your contact details and complete your account setup.

![Singpass registration page]

- Registered postal code will be displayed for users with a Singapore-registered address.
- Passport number will be displayed for users with an overseas-registered address.
Register for Singpass

Enter your mobile number and/or email address. Select your preferred mode of contact, and if you wish to go green with paperless notifications, tap on ‘Next’.

If you are unable to provide your contact details, you may select ‘Skip’.

i. The mobile number is a mandatory field only if your registered address is a local address.
ii. Only Singapore-registered mobile numbers can be used to set up a Singpass account and SMS 2FA.
iii. Overseas users with an overseas-registered address are only required to provide their email address.
Register for Singpass

If you have provided a **mobile number** during the registration, a One-Time Password (OTP) will be sent to your mobile number. **Enter the OTP and tap on ‘Next’**.
Register for Singpass

If you have provided an email address during the registration, a One-Time Password (OTP) will be sent to your email. Enter the OTP and tap on ‘Next’.
Register for Singpass

You have successfully set up your Singpass account. You may now log in to your Singpass account with your newly set up password.

Use Singpass app to access services without entering long passwords!

Just scan a QR code and verify your identity using your fingerprint, face or six-digit passcode.

More info on the next slide >>
Install the Singpass app

Download the Singpass app developed by the ‘Government Technology Agency’ from the official app stores.

For iOS users:
go.gov.sg/spm-app-store

For Android users:
go.gov.sg/spm-play-store

For Huawei users:
go.gov.sg/spm-huawei-appgallery

Tip: You can also install the Singpass app on a smart device like a tablet. The Singpass app works on any smart device with an Internet connection, including WiFi.
Set up the Singpass app

Follow the in-app instructions.

1. **Verify your identity**
   
   Log in with your Singpass ID and password, SMS OTP and perform Face Verification.

2. **Obtain your digital certificate**

   Confirm your certificate details by selecting the checkboxes and tap on ‘Continue’.

3. **Set a passcode for your app**

   Set a six-digit passcode for you to verify your identity when using Singpass app. You may also enable biometric authentication.
Log in with the Singpass app

Step-by-step guide on logging in to a service with the Singpass app:

1A Login shortcuts on the app
   Select the digital service on the homepage

1B Login on desktop browser
   Scan QR code on the Singpass login page

1C Login on mobile browser
   Tap QR code on the Singpass login page

2 Check the web domain on the consent screen matches that on the browser (1B or 1C only)

3 Verify your identify with fingerprint, face or six-digit passcode and you’re logged in!
Keeping your Singpass safe
Why is it important to keep my Singpass safe?

Singpass is the gateway to thousands of services and your personal and sensitive information.

If compromised, can lead to...

- Impersonation
- Misuse for fraudulent activities
- Monetary losses
Don’t be phish food!

Scammers can create spoof websites that look exactly the same as the real ones to trick unsuspecting victims into disclosing their login details or personal info.

https://saml.sg-sms.otp/spservice/welcome
Remember these security tips!

1. Avoid sharing your Singpass ID, password or 2FA details!

2. Singpass **never** sends web links or QR codes by SMS or messaging apps like WhatsApp or Telegram.

3. When in doubt, contact the Singpass Helpdesk at **6335 3533** and Press “9” for 24-hour scam support.
Remember these security tips!

If in doubt, check our contact details at www.singpass.gov.sg!

Contact us

Call us
Contact our Singpass Helpdesk at +65 6335 3533
- Scam Support (24/7)
- General Enquiries*

Write to us
If you have a query, feedback or wish to report a problem related to Singpass, please fill in the online form

Read FAQs
More information on Singpass-related topics in the Frequently Asked Questions

*Available on Mondays to Fridays from 8am to 8pm, and Saturdays from 8am to 2pm.
Remember these security tips!

⚠️ SCAM
https://saml.sg-sms.otp/spservice/welcome

REAL
https://login.singpass.gov.sg/spservice/welcome

Always check that the web domain of the Singpass website is singpass.gov.sg before you proceed!
Remember these security tips!

Look out for transactional alerts from Singpass. An SMS or email notification is sent when changes are made to your Singpass account, such as password change or reset.

Keep your contact details registered with Singpass up to date to receive these alerts promptly. If you receive such alerts without initiating any change, you should contact Singpass Helpdesk immediately to secure your account.
What happens if I lose my Singpass credentials?

After obtaining the victim’s Singpass login credentials, scammers can:

Misuse account for fraudulent activities e.g. set up accounts for money laundering

Take over Singpass account fully by:
- Changing Singpass password
- Changing mobile number for SMS OTP
- Setting up victim’s Singpass app on scammer’s device

Has someone offered you money in exchange for your Singpass login credentials?
Beware! Your account may be misused for criminal activities. Never attempt to sell your Singpass account. You may be accountable if your Singpass account is used for crimes.
Together, we can transact safely!

While there are technical safeguards in place, user vigilance plays an equally important role in the fight against scams.

Be alert when transacting online, and follow the security tips you’ve learnt today!

For more information on how to keep your Singpass safe, visit our website:

[go.gov.sg/even-safer-singpass](go.gov.sg/even-safer-singpass)
You have completed your Singpass account registration.

If you have more questions, please check out the Singpass FAQs.