Setting up OneKey Token

A guide for SingPass users who need to set up OneKey Token

February 2018
Choose a profile:

- I have not set up 2FA
- I have SMS 2FA
Setting up 2FA for the first time

Note: If you do not have a SingPass account, please see this instructional guide to find out how to register for one.
Setting up 2FA for the first time

1. Go to www.singpass.gov.sg

2. Register for OneKey Token
Setting up 2FA for the first time

1. Log in with your SingPass ID and password

2. Register for OneKey Token
Setting up 2FA for the first time

1 If you do not have a Singapore-registered mobile number, click ‘No mobile number?’

Have a Singapore-registered mobile number and want to set up SMS 2FA? View this instructional guide to find out how.
Setting up 2FA for the first time

1. Log into SingPass
2. Register for OneKey Token

2. Click ‘Proceed Without Mobile Number’

If you do not provide a mobile number, you will not be able to set up SMS 2FA or receive SMS notifications about your account updates.
Setting up 2FA for the first time

1. Log into SingPass
2. Register for OneKey Token

2. Proceed to register for 2FA

You have not completed your 2FA setup. 2FA is required to access this digital service.

REGISTER FOR 2FA NOW
Click here to register for 2FA.
Residing overseas and have not updated your overseas address with ICA? Click here.
Setting up 2FA for the first time

1. Log into SingPass
2. Register for OneKey Token

Click on the image on the right to register for OneKey Token

Related FAQs

How much do I have to pay for a OneKey Token?
Setting up 2FA for the first time

1 Log into SingPass

2 Register for OneKey Token

2a Check that the postal code is correct, then click ‘Next’

Note: A OneKey Token and PIN mailer will be sent separately to the postal code shown.
Setting up 2FA for the first time

1. Log into SingPass
2. Register for OneKey Token

You have successfully registered for a OneKey Token!

Related FAQs

I have requested for a OneKey Token, but I have not received my token and/or PIN mailer. What should I do?

You still need to activate your OneKey Token using the PIN mailer that will be sent to you.
Adding OneKey Token 2FA as an alternative mode

Note: Only applicable for users who have set up SMS 2FA but not OneKey Token 2FA
Adding OneKey Token as an alternative mode

1. Go to www.singpass.gov.sg

2. Register for OneKey Token
Adding OneKey Token as an alternative mode

1 Log in with your SingPass ID and password

2 Register for OneKey Token
Adding OneKey Token as an alternative mode

1. Enter the **One-Time Password (OTP) sent via SMS** to your mobile number, then click ‘Submit’
Adding OneKey Token as an alternative mode

1 Log into SingPass

2 Register for OneKey Token

2 Once you have logged in, click ‘Set Up 2FA’
Adding OneKey Token as an alternative mode

1. Log into SingPass
2. Register for OneKey Token

2. Click on the image to register for **OneKey Token**

Related FAQs

**How much do I have to pay for a OneKey Token?**
Adding OneKey Token as an alternative mode

1. Log into SingPass
2. Register for OneKey Token

2. Check that the **postal code** is correct, then click ‘Next’

<i>Note: A OneKey Token and PIN mailer will be sent separately to the postal code shown.**</i>
Adding OneKey Token as an alternative mode

1 Log into SingPass
2 Register for OneKey Token

You have successfully registered for a OneKey Token!

Success
Thank you for registering for SingPass OneKey Token. Your registration number is: SP2FAH20171215N1273

Your application is being processed by our OneKey Token service provider, Assurity Trusted Solutions.

A PIN mailer will be sent to your registered address (Postal Code 817925) within 7 working days for you to activate your 2FA.

You can proceed to log out now.

Related FAQs
I have requested for a OneKey Token but I have not received my token and/or PIN mailer. What should I do?

You still need to activate your OneKey Token using the PIN mailer that will be sent to you.
Got more questions?

Visit SingPass FAQs